### **O3A ADVISORY COUNCIL AGENDA**

Meeting Date: Tuesday, January 19, 2021

**Time:** 10:00 a.m. – 12:30 p.m.

**Location:** Via Conference Call – Zoom

**Call Info:** ZOOM meeting – see email for instructions

Copy also enclosed behind agenda

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### Elizabeth Pratt, 2020 Chair

- Call to Order
- Roll Call (Verbal verification from membership roster) Roll Call
- New Business/Changes to Agenda
- Public Comment
- Select February COG meeting attendee(s)

  Select
- Membership Review
  - Discuss recruitment / vacancies
    Review
- Review Minutes for October 21 & November 17, 2020
   Motion to Approve
- Election of 2021 Officers (Chair and Vice-Chair)
   Election
  - Nominating Committee presents slate
  - Chair asks for Nominations from floor
  - > Election New officers take office end of meeting

### Laura Cepoi. Executive Director Report

- Legislative Advocacy
- Elder Index at a Glance (Poor Health and Good Health)

### Jody Moss, Director, Contracts & Planning Review

- Review 2020 3<sup>rd</sup> Quarter Service Summary
- Review 2021 AC Activity Timeline
- Review 2021 OAA RFP process and schedule
- Update on current OAA contracts

### Charla Wright, Clallam Member Presentation

Palliative Care Road Map

<u>Local & Committee Reports/Announcements</u>

\*\*Reports\*\*

\*\*Reports\*\*

### State Council on Aging – Joe Sharkey

### Elizabeth Pratt, 2020 Chair

- Public Comment
- Adjourn Meeting
   Adjourn

Next Advisory Council meeting: February 16, 2021 via ZOOM.

Next COG meetings: Thursday. February 4, 2021 a.m. by video conference/call.



From:Housden, Janis M. (DSHS/AAA/OLYMPIC)To:Laase, CarolAnn (DSHS/AAA/OLYMPIC)

Subject: zoom info

**Date:** Tuesday, May 12, 2020 4:02:15 PM

Hi Everyone: Here is the reoccurring AC Zoom Meeting information (as an Outlook invitation). I did not include any AC members because I do not know who uses Outlook. ;)

Join Zoom Meeting by clicking on link:

https://dshs-wa.zoom.us/j/92456831381?pwd=eTJmK1VnTWhsaFM1YzZHYXE4ekNZUT09

Meeting ID: 924 5683 1381

Password: 123456

One tap mobile

+12532158782,,92456831381#,,1#,123456# US (Tacoma)

Dial by your location +1 253 215 8782

Meeting ID: 924 5683 1381

Password: 123456

### Janis

Janis M. Housden, Program Manager

Contracts and Planning Unit

**Olympic Area Agency on Aging** 

Practice Compassion during COVID-19

2200 W. Sims Way, Suite 100, Port Townsend, WA 98368

Office: (360) 379-5064 Mobile: (360) 301-4859

www.o3a.org/

Sign up for O3A's *Trending Healthy* Newsletter at <u>www.O3A.org</u>.



The Advisory Council

Olympic Area Agency on Aging Meeting Minutes for October 20, 2020 Location: Conference Call

**MEMBERS PRESENT:** Carolyn Lindley; Charla Wright; Eldred Gilpin; Ginny Adams; Joe Sharkey; Pam Tuttle; Patricia Smith; Tobi Buckman; Vicki Schmidt.

**MEMBERS ABSENT:** Elizabeth Pratt, Becca Knievel; Dale Jacobson; Jane Lauzon.

O3A STAFF PRESENT: Laura Cepoi, Executive Director; Jody Moss, Director, Contracts Management &

Planning; Janis Housden, Program Manager; Ingrid Henden, Program Manager.

**GUESTS:** No guests present.

CALL TO ORDER: 10:04 a.m. by Jody Moss, Acting Chair.

**NEW BUSINESS/CHANGES to AGENDA:** No changes.

**PUBLIC COMMENT:** No comments.

**SELECT COG MEETING REPRESENTATIVE**: Carolyn volunteered for the November 5 COG meeting and Ginny volunteered for the December 3 COG meeting, both of which will be held over a conference call.

MEMBERSHIP REVIEW: Jody reported that there are two applicants for open positions: Marti Anthony, former Minority representative on the council is applying for the Minority representative again; and Margaret Taylor, for O3A Program Manager is applying for the Disabilities representative. Jody will follow-up with Eldred regarding possible applicants for the Pacific county openings. Michelle Cook thanked the council for thinking of her as the Tribal representative, however she politely declined the offer. She did refer Jody to another possible applicant.

Jody informed the council that Dale had badly injured his foot, and was recuperating. Janis will coordinate an e-card to send from the council.

A motion to recommend Vicki Schmidt for a second three-year term to represent Grays Harbor was made by Tobi, with a second by Pam. **Motion Passed**.

Jody will also follow-up with Elizabeth regarding the Chair's appointment of a Nominating committee for 2020 officers.

**REVIEW/APPROVE MEETING MINUTES:** A motion to approve the July and September minutes as written was made by Carolyn, with a second by Ginny. **Motion Passed**.

### **EXECUTIVE DIRECTOR REPORT**: Laura Cepoi

Laura reported that the Quinault tribe is building a holistic addiction clinic in Aberdeen to help with opioid addiction. The clinic will be ready in about 12-18 months, provide about 50 jobs to the area, and serve both tribal and non-tribal populations.

The Hoh tribe was selected to participate in a program by SpaceX to improve internet connectivity through the Starlink satellites; the program is going well.

Laura stated that AARP had announced their Long Term Services and Supports Report Card and Washington is once again #2. AARP measures 5 domains for the report (Washington rankings in parenthesis): Affordability & Access (11); Choice of Setting and Provider (6); Quality of Life and Quality of Care (27); Support for Family Caregivers (2!); and Effective Transitions (7). Washington moved up in four categories, and down in Quality of Life and Quality of Care. DSHS is working to improve in that category by making more data informed decisions, creating more employment initiatives, improving care in skilled nursing facilities to eliminate bed sores, reducing use of anti-psychotics for dementia, increasing the focus on prevention of infection, and strengthening the Long Term Care Ombudsman program.

Laura also reviewed a study from the UW on how pandemic fatigue has affected older adults through declining health, increased falls, more physical issues, putting off doctor visits and visits to the ER. Social isolation is exacerbating dementia, substance dependency, and suicides. There was a 20% reduction in EMS calls in the first month of the pandemic, and a 25% reduction in meals and I&A calls. Meals are counted by unduplicated clients, so that one person who gets 30 meals and one who gets 1 meal are counted the same, and that may account for some of the decline in meals provided. O3A is looking into developing a Telephone Reassurance program to target isolated older adults.

Laura updated the council on O3A's Health Homes program. O3A is currently losing about \$200K per year as a Health Homes Community Care Organization, and also losing money as a Health Homes Lead organization. O3A is reviewing what can be done more efficiently fiscally and still be effective programmatically, and if we can afford to remain a lead organization

### CONTRACT MANAGEMENT AND PLANNING DIRECTOR REPORT: Jody Moss

Jody reviewed the proposed 2021 contract allocations for Older Americans Act (OAA) contracts: Congregate and Home Delivered Meals, Transportation, and Legal services. She also reminded the council that the current four-year contracts are being extended for a fifth year due to the pandemic. An RFP will be completed in 2021. Joe asked if we are hearing about any potential solutions, or new approaches from contractors? Jody answered that we are about at the end of CARES funding for nutrition and will be switching back to OAA funding in a month or two; OAA funds do not have the same flexibility as CARES funding. Both of our nutrition providers are Community Action Programs (CAP) that have been overwhelmed during the pandemic working to meet people's basic needs and OlyCAP's Nutrition Director just left for a position with the FDA. Jody is happy to brainstorm with council members for solutions and/or new approaches. Ginny stated that there are no pick-up or take-out sites for congregate meals in Port Townsend. Laura mentioned a program that provided breakfasts through restaurants, as breakfasts are usually cheaper and can be provided within the meal allowance (\$8.50/meal). Janis added that there is a waiver on the nutrition requirements that changes the meal requirements from 1/3 of the recommended dietary allowance to 1/3 of the daily calories. Jody stated that we do not know if this will apply to OAA funded meals as well. Joe and Ginny volunteered to take part in the brainstorming session; Jody will set up a Zoom meeting and send the link to the council. Charla moved that the council recommend the COG approve the 2021 OAA services contracts as proposed, with a second by Eldred. Motion Passed.

Jody reminded council members that Wednesday and Thursday of this week are the W4A/SCOA Conference, and Senior Lobby Conference. Links have been sent out for each conference to all council members. We highly recommend that council members attend the legislative session on Wednesday, 12:40 pm – 1:50 pm. Laura is setting up Zoom meetings with legislators and we will be asking for volunteers to attend those meetings and share their stories.

### LOCAL MEMBER REPORTING:

Council members provided the following reports on their communities:

- Tobi reported that she has several seniors that she calls regularly; she sees a benefit for both her and the person she calls. She also has a radio talk show on mental health and coping during the pandemic.
- Charla reported that the North Olympic Peninsula Long Term Care Alliance will meet tomorrow and there will be two speakers: Statewide Health Insurance Benefits Advisors (SHIBA) and Dr. Isenberg from the UW who will speak on the challenges of communicating with people with dementia while wearing a mask.
- Pam and Vicki reported that Kathy Jones with SHIBA was doing visits at their church, by appointment.
- Janis reminded council members of the Trending Healthy newsletter and requested assistance with promoting and recommending the newsletter to friends and family.

STATE COUNCIL ON AGING (SCOA) REPORT: Joe Sharkey No updates.

PUBLIC COMMENT: No comment.

**MEETING ADJOURNED:** The meeting was adjourned by consensus at 11:22 a.m.

### The Advisory Council of the



### Olympic Area Agency on Aging Meeting Minutes for November 17, 2020 Location: Conference Call

**MEMBERS PRESENT:** Elizabeth Pratt, Chair; Becca Knievel, Vice Chair; Carolyn Lindley; Charla Wright; Jane Lauzon.

**MEMBERS ABSENT:** Dale Jacobson; Eldred Gilpin; Ginny Adams; Joe Sharkey; Pam Tuttle; Tobi Buckman; Vicki Schmidt.

**O3A STAFF PRESENT:** Laura Cepoi, Executive Director; Jody Moss, Director, Contracts Management & Planning; Janis Housden, Program Manager; Ingrid Henden, Program Manager.

**GUESTS:** No guests present.

CALL TO ORDER: 10:17 a.m. by Elizabeth Pratt, Chair.

**NEW BUSINESS/CHANGES to AGENDA:** The following items were removed from the agenda: 1) selecting a COG representative for November; and 2) 2021 OAA Subcontract allocations. Those items were left on the agenda in error.

**PUBLIC COMMENT:** No comments.

**SELECT COG MEETING REPRESENTATIVE:** Becca volunteered for the December 3 COG meeting which will be held over a conference call.

**MEMBERSHIP REVIEW:** Jody reported that there is a possible applicant for the Tribal Representative; she will follow-up.

Beth appointed the following members to the Nominating Committee: Becca (Jefferson), Charla (Clallam), Eldred (Pacific), and Jane (Grays Harbor). The Nominating Committee will meet by conference call in December.

**REVIEW/APPROVE MEETING MINUTES:** As there was not a quorum, approval of the minutes was tabled until January 2021.

### **EXECUTIVE DIRECTOR REPORT:** Laura Cepoi

Laura congratulated Beth on her recent wedding; council members also shared well wishes.

Laura updated the council on what O3A is doing related to COVID-19. O3A is reviewing telework policies as it is expected for staff to continue to telework for the foreseeable future. O3A also surveyed staff on how they are doing, with a 75% response rate. Most staff feel supported by their supervisors and many miss the direct contact with their clients.

Laura provided the council with information on President-elect Biden's five part plan for Medicare: 1) lower age of eligibility to 60; 2) provide higher disbursement for those 85+; 3) change the law to allow Medicare Part D to negotiate prices; 4) reduce out-of-pocket expenses; and 5) eliminate institutional bias to Medicaid funding.

Laura announced that ALTSA has implemented Phase 1 of Electronic Visit Verification (EVV). EVV is mandated by the 21<sup>st</sup> Century CURES act and requires homecare providers to collect the geographic location data when serving clients, in addition to the worker, start and end times, and tasks. Phase 1 requires homecare agencies to collect the data elements beginning November 1, 2020. At this time homecare agencies do not have to submit the worker or geographic location data; that will begin in Phase 2. ALTSA does not have a begin date for Phase 2 yet. This is only required for agencies; Individual Providers are not required to collect this information.

Laura also stated that ALTSA will begin eliminating the shared benefit for people who live with clients; this will be done with a slow roll-out starting in March 2021.

O3A is scheduling meetings with legislators and will notify council members when they are scheduled.

**CONTRACT MANAGEMENT AND PLANNING DIRECTOR REPORT:** *Jody Moss* Jody reported that there will be a presentation on the Palliative Care Roadmap in January.

Jody updated the council on how legislative advocacy will happen in the 2021 session. Meetings will be held with legislators over Zoom. As with previous meetings, each council member can select an advocacy point that is meaningful to them to discuss with the legislator. You will only need to speak for a few minutes on the topic, and any personal experiences you can provide are amazingly helpful – legislators love to hear from their constituents much more than staff, and personal stories really help legislators to remember the information. Charla, Beth, Becca, Pam, and Vicki have all expressed interest in attending these meetings. O3A will try to schedule them in December before the session starts.

Jody requested volunteers for interviewing applicants; Beth and Becca volunteered. Jody may ask again if she needs representation from another county.

Jody reported that O3A is actively recruiting Community Care Organizations (CCOs) for Health Homes. These are organizations that will deal with individuals with one or more chronic conditions and frequently are heavy users of health care. O3A is also coordinating with other AAAs who are Health Home Leads to work with the Health Care Authority regarding the software programs used for Health Homes. The programs are costly and don't allow for the small number of clients we serve.

Jody updated the council on O3A monitoring activities; staff have resumed monitoring contractors and are conducting the monitorings remotely.

Jody reported that O3A is developing a Telephone Reassurance program with CARES act funding; we will keep the council apprised as the project moves along.

Janis updated the council on the Title III-D Evidence Based Programs RFP, which has been released. O3A has not received any responses yet and sent out additional press release last week. O3A is looking to increase the target audience, and since programs will

be provided virtually, they can serve anyone in the four county region. Programs <u>must</u> be certified as evidence-based for virtual platforms.

Janis reminded the council of the Trending Healthy newsletter sent out by O3A monthly. One topic in this month's newsletter is using drop boxes to combat social isolation. If you live near other family members (or friends), everyone can place a drop box outside their home and then each family has a secure area for dropped off goodies, notes, and gifts.

### LOCAL MEMBER REPORTING:

Council members provided the following reports on their communities:

- Beth reported that there has been no new guidance for senior living facilities. She stated that Compass and Clock is available for distribution; this is a resource magazine for older adults in Clallam, Jefferson, and Kitsap counties. Beth also announced that she and Charla raised \$1,000 worth of food and supplies plus \$1,500 in donations for the Olympic Humane Society. The North Olympic Peninsula Long Term Care Alliance next meeting will be tomorrow, November 18, over Zoom. Festival of Trees in Clallam county is going on now.
- Carolyn reported that her caregiver support group is meeting in smaller groups of two or three people at a time and then reporting back to Carolyn for any follow-ups.

STATE COUNCIL ON AGING (SCOA) REPORT: Joe Sharkey

Minutes were sent to council members last week.

**PUBLIC COMMENT:** No comment.

**MEETING ADJOURNED:** The meeting was adjourned by consensus at 11:11 a.m.



### Washington Association of Area Agencies on Aging

### **Legislative Priorities for 2021**

Preserve Long-term care eligibility and funding. People with long-term care needs rely on caregivers to help them with daily living essentials like eating, bathing, and taking medications. Without these services, their conditions may worsen, making them even more vulnerable to COVID-19, and less likely to have the resources to care for themselves should they fall ill. Washington State's Area Agencies on Aging support family caregivers and coordinate in-home services for low-income people living with disabilities, including seniors and people with mental health conditions. Please do not cut eligibility or case management funding for long-term care services in Medicaid.

Fix and Improve the Long-Term Care Trust Act. Washington's Long-Term Care Trust Commission has recommended including Washington's tribal employers in the program, including people with developmental disabilities, clarifying the opt-out allowed for people who already have long-term care insurance, and making additional technical fixes. Some of these fixes will help ensure the program remains financially stable into the future.

### Pass SJR 8200 to Ensure Adequate Funding for the Long-

**Term Care Trust Act.** State actuaries determined that investing the Trust Act premiums will add almost 20% to funds available to pay for benefits. This resolution passed the Legislature in 2020 by 96-1 and 45-3. Please pass it again so voters can approve it on the ballot in 2021.

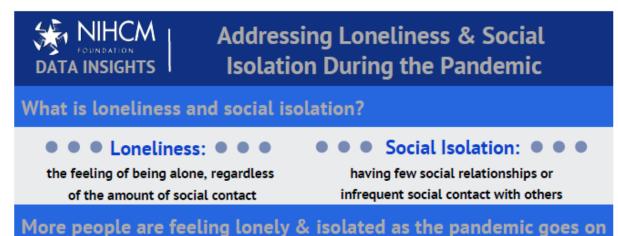
### **Support Extending the Medicaid Transformation**

**Demonstration (Waiver).** Area Agencies on Aging have helped the Medicaid Transformation Demonstration Program implement the Medicaid Alternative Care (MAC) and Tailored Supports for Older Adults (TSOA) initiatives, which help delay enrollee's entrance to Medicaid. Please support funding to extend these services for an additional year.

### **Support HB 1120: Long-Term Care Workforce Improvements.**

Many of our laws about long-term care worker qualifications include deadlines and expiration dates that were suspended by executive order during the pandemic. However, there is now a huge backlog of workers who need continuing education, fingerprints, and other requirements for certification, and their eligibility to work will expire when the executive orders expire. Please pass this bill to provide DSHS with more flexibility to adjust licensing deadlines to ensure we do not experience a long-term care workforce crisis when pandemic emergency orders expire.

Contact: Kate White Tudor, 360-402-1272; <a href="mailto:kate@whitetudor.com">kate@whitetudor.com</a> or Lynn Kimball, (509) 458-2509; <a href="mailto:lynn.kimball@dshs.wa.gov">lynn.kimball@dshs.wa.gov</a>.

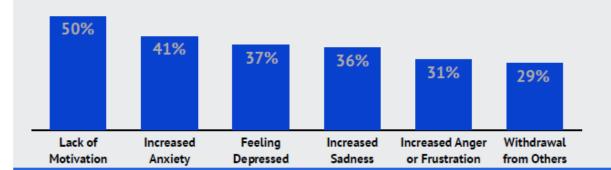


Before the pandemic approximately 20% of adults in the US said they often or always felt lonely or socially isolated. Reports from August 2020 showed:



Younger generations are more likely to report loneliness and social isolation during the pandemic

### A majority of those experiencing social isolation also reported:



Risk factors of being lonely

### Factors that decrease loneliness

### Increased age





Social network size



### Factors that increase loneliness

Social isolation

LGBTQ status









### Factors that have little to no effect

Education

Race/Ethnicity

Gender

Loneliness & social isolation can be damaging to physical health

### 41% of people have not visited or seen a health care professional since March

Social isolation can be as damaging to health as smoking 15 🔀 cigarettes a day

Social isolation has been associated with a risk of dementia

Poor social relationships have been associated with a 29% increased risk of heart disease

Social isolation and loneliness significantly increase a person's risk of premature death from all causes

Solutions and strategies to combating loneliness & isolation

### During COVID-19 social restrictions & beyond







Keep a Healthy Lifestyle Eat a balanced diet, exercise

and get quality sleep





### 41% of ADULTS have reported feeling socially isolated during the pandemic.

In partnership with Covia, O3A is introducing a new program called Social Call.

Social Call matches volunteers with individuals for a regular, old fashioned, friendly phone chat. This can be a group chat as well as a simple one on one call. Video chats are also available if you have that technology and want to use it.

### **Social Call** is about building friendships over time.

Volunteers are matched based on interests, and are trained in helping conversations happen.

This is an easy option to try and if you find you don't like it after a few sessions no worries, you can stop. Or maybe you make some new friends from here locally or from all across the country.

> **Call toll free** 877-797-7299 and ask about Social Call.

Volunteers must be 18 and older. Recipients of Social Calls must be 60 or older.

## Elder Index at a Glance



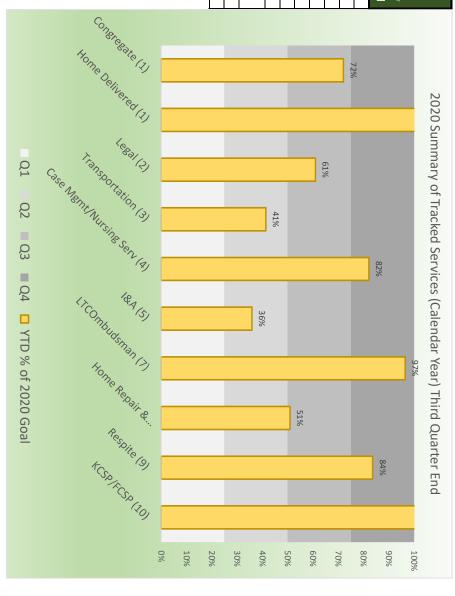
## **Elder Index at a Glance**

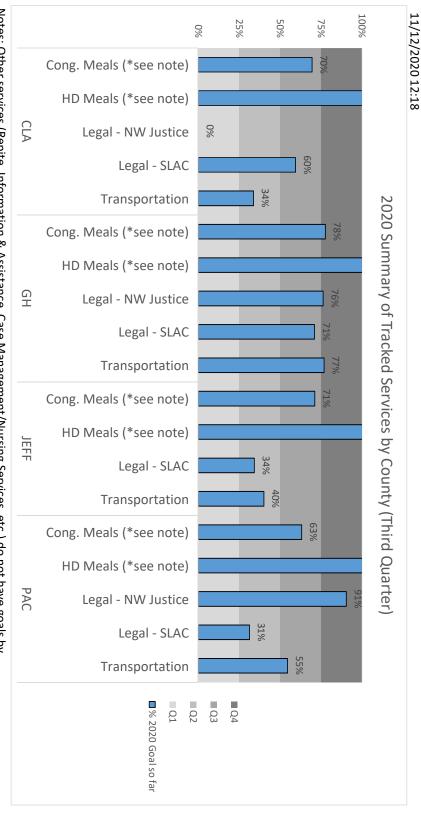


Services (2020 cal. year)	Contract Units (12 mon)	Actual Units (YTD)	Undup. Clients (by Quarter End)	YTD % of 2020 Goal
Congregate (1)	48,016	34,623	613	72%
Home Delivered (1)	47,972	61,314	299	128%
Legal (2)	805	491	236	61%
Transportation (3)	6,713	2,781	242	41%
Case Mgmt/Nursing Serv (4)	20,968	17,227	N/A	82%
I&A (5)	2,294,900	824,333	N/A	36%
LTCOmbudsman (7)	4,800	4,632	N/A	97%
Home Repair & Sr. Emergency (8)	153	78	67	%15
Respite (9)	14,648	12,253	186	84%
KCSP/FCSP (10)	586	728	N/A	124%

Key Codes
(1) meals served
(2) hours service
(3) one-way trips
(4) authorized cases
(5) direct public contacts
(7) consultations
(8) assists
(9) hours in-home care

(10) assists & assessments





county and are not included in this summary. Notes: Other services (Repite, Information & Assistance, Case Management/Nursing Services, etc.) do not have goals by

the new COVID-19 Nutrition contract. From April through September ALL meals served are under the Emergency Meal COVID-19 Nutrition contract. Emergency meals (Emergency Pick-Up/Take Out replacing regular Congregate, and Emergency Home Delivered, replacing regular Home Delivered) were served under \* In the month of March, some regular Congregate meals and regular Home Delivered meals were served under the Older Americans Act contract. And some

# The Advisory Council of the Olympic Area Agency on Aging

## 2021 Activity Plan and Timeline

Purpose: Advise & make recommendations to O3A staff & Council of Governments (COG) in the following areas:

- Identify & prioritize needs of older people and people with disabilities within the service region;
- Review comprehensive area-wide plan and recommend priorities and changes;
- Advise how funds should be allocated according to priorities and counties;
- Develop viable goals and objectives for the Agency;
- Review program applications and recommend which programs and services should be contracted;
- Provide other technical assistance as needed.

	×	×									hair,	AC Cha	Nominating Committee set by Chair in Oct., Nov. Elections	6. Elect officers for 2022
	X									×	hair X	AC Cha	Discuss AC objectives for 2021 & 2022	5. AC Strengthening Activities
													September 21 AC recommendation of AP Update to COG October 7 COG approval – AP update submitted	
													and public hearings in August.	
											aff	O3A staff	Review AF guiddlice II off Act 3A / Arry flew issue Areas Julie	
											ions	Allocations	Review Status of Goals and Objectives in May	
			×	×	×	×	×			×	hair & X	AC Cha	Review process	4. 2021 Area Plan Update
													Any appeals heard at the June COG meeting	
													AC forwards recommendation to May 6 COG for approval	
													Allocations Committee recommends at April 20 AC meeting	Nutrition, Transportation
											aff	O3A staff	Proposal review March 23 – April 12	<ul> <li>Congregate &amp; Home Delivered</li> </ul>
											ittee;	Committee;	Proposals issued February 17 – Due March 22	by the Older Americans Act (OAA)
											ng 	Planning	RFP Advertised February for two weeks	(RFP) process for services funded
						×	×	×	×	×	hair & X	AC Cha	Review 3 year RFP process for 2022-2024 contracts	3. 2021 Request for Proposal
											mbers	& Meml	(on-going)	& other important issues
											ittee	Committee	prepare for advocacy events; Contact legislators individually	to preserve aging services budget
		×	×						×	×	acy X	Advocacy	Prepare for and participate in formal visits or calls to legislators;	2. Advocate with state legislators
													Establish Committees in February	committees
	×	×	×	×	×	×	×	×	×	×	hair X	AC Cha	Discuss vacancies; proceed with recruitment.	1. Discuss 2021 vacancies &
D	>	NO	AS		νL	J	M A My	Α		F	J			
	*	02	ř	nbe	cen	- De	January – December 2021 *	nua	Jar		Lead	Le	Key Tasks	Major Activity
				•		,			•		-	-	; !	

<sup>\*</sup>No meeting in December of 2021. Allocations & Planning Committees may have additional meetings based on activity.



### Olympic Area Agency on Aging

2200 W. Sims Way, Unit #100 Port Townsend, WA 98368 www.o3a.org

Phone: 360-379-5064 or 1-866-720-4863 Fax: 360-379-5074

### **2021 ADVISORY COUNCIL MEETING SCHEDULE**

Meetings are scheduled for the 3<sup>rd</sup> Tuesday of each month. Meetings are currently set via ZOOM until further notice. In-Person meeting are usually at the Shelton Civic Center.

**JANUARY 19** 

**FEBRUARY 16** 

MARCH 16

APRIL 20

**MAY 18** 

**JUNE 15** 

**JULY 20** 

**AUGUST 17** 

SEPTEMBER 21

**OCTOBER 19** 

**NOVEMBER 16** 

**DECEMBER = NO MEETING**